

Effective January 15, 2019

Patient payments will be collected prior to elective services.

Mercy Hospital Iowa City will be implementing a number of new practices to assist patients in planning for their expenses related to Elective (non-emergent) procedures:

- Your registration clerk will be able to provide you with any co-payment, co-insurance, or deductible amount for your hospital services due at time of service.
- Any patient presenting as Self-pay who is unable to pay-in-full for services will be required to meet with our Medicaid Advocate for Medicaid Eligibility Screening prior to receiving services.
- Mercy Financial Counselors will be available by appointment to assist patients with planning for their upcoming medical expenses. They can inform patients of their estimated patient responsibility along with a variety of repayment options available.

If you have any questions regarding this transition, please contact Patient Financial Services at 319-339-3616.

**At this time, estimates of patient responsibility will ONLY be available for hospital facility charges. Estimates for Mercy physician and hospitalist fees will NOT be available by this date.



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